

Personnel Cuts at Teleperformance

2016 arrived and Wind tech support has essentially fired 10 of our coworkers. Management claims it's not Teleperformance who wanted to cut down on personnel but Wind, since they think the department has overgrown after mass hirings. As long as the amount of work has declined they won't renew the contracts of 10 of our co-workers, even though most of them had expressed their will against this action.

The same company who always asks for our help when the stakes are high and the goal of the month is on the verge of being fulfilled, who always asks for overtime in every possible way (overtime we are paid for with ticket restaurant and not real money), that very same company now dumps us like garbage. Under these circumstances the management may have found an easy way to get rid of the potential "troublemakers". One of the coworkers who is not getting his contract renewed was a part of the collective Union of Telecommunications (SETIP-ΣΕΤΗΠ) and took part in the strike of December 3rd, accordingly to the decision of ΣΕΤΗΠ and other Unions in telecommunications, including Wind.

Teleperformance, is a colossal multinational Company with presence in 62 countries and 3, 7 billion \$ profit accounted only for 2014. Teleperformance Hellas especially is the first Call Center Company in Greece and the largest one in the local market. They keep on increasing their profits during the Financial Crisis due to the also increasing of our exploitation, of course ! The crisis has in fact made it easier to cut the wages and intensify the way we work during the last five years. That certainly won't stop Teleperformance from advertising themselves as the best place to work in Greece since they received the Best place to work award back in 2013! We who work and have worked at teleperformance and especially in the Wind departments (Customer Care, Tech Support etc) know that behind the illustrious image they've set up is a modern, refined sweatshop.

We are working for a poor excuse of a wage on weekends and holidays under tiring and nerve-breaking conditions. They force us into making every minute count concerning our break, our logging in and out, so they won't lose a penny! They always change our contractor-employer so that they can avoid even the standing weak regulations on Labour. And when they no longer need us they get rid of us, with all sorts of excuses! With unemployment reaching as high as 30% and 60% respectively for young people (people between 18-30 is the vast majority of Teleperformance workers) the management can brag all they want about the good relationship with their employees, but has shown at last it's true face. They are trying to have peace between employers and employees but they are actually opposing a Pax Romana with our physical and psychological exhaustion, the uncertainty they create and of course the constant "persecution" of union members. Against their profits we stand up for our lives and our right to work. We do not put up with being slaves! We don't deserve such treatment neither in Teleperformance nor in any other company and we will block the dismissals of our coworkers! We demand:

- Respectable wages and respect to our labour rights (break, day-off, leave time).
- Our coworkers will return to their jobs.
- Cease of "persecution" of the Union!

The rising uncertainty for the youth, the personnel cuts and unemployment is the future Capital, government, EU and IMF holds for us. We, Attack against modern slavery με όλες τις δυνάμεις stand by the side of the workers against any kind of work oppression and call upon every employee of Teleperformance (who could so easily be the next victim of the company) to show his solidarity to our cause and fight for our right to work! United we can win!

ATTACK
ΣΤΗΝ ΑΝΕΡΓΙΑ ΚΑΙ ΤΗΝ ΕΠΙΣΦΑΛΕΙΑ



ΜΟΝΙΜΗ & ΣΤΑΘΕΡΗ ΔΟΥΛΕΙΑ ΓΙΑ ΟΛΟΥΣ
ΣΥΛΛΟΓΙΚΟΤΗΤΑ - ΑΛΛΗΛΕΓΓΥΗ - ΟΡΓΑΝΩΣΗ
ΙΣΗ ΑΜΟΙΒΗ ΓΙΑ ΙΣΗ ΕΡΓΑΣΙΑ
AGAINST MODERN SLAVERY